

# I HAVE RIGHTS

...in SLOVENIA

If you've been mistreated, YOU HAVE RIGHTS



## What is a crime?



- Crimes are acts that harm a person and are **punishable by law**. Whether something is recognised as a crime depends on national law.
- Crimes can occur in many different contexts.
- Crimes can be committed by a stranger, someone you know, even by people holding official positions.

## Have you been the victim of a crime?



*A victim is anyone who has suffered physically, mentally, emotionally or economically because of a crime.*

### You are a victim even if:

- You did not report the crime to the police.
- The person who harmed you has not been identified, arrested, or convicted by the authorities.
- You were not directly injured, but you are the family member of someone who died because of a crime.

## Your rights, regardless of immigration status

*Whether you are a citizen, an asylum seeker, a student, a worker, a tourist, undocumented, or anyone else who has been mistreated, you have the right to:*

- Report crimes to the police** without fear of immigration consequences.
- Receive free, confidential assistance**, including specialist services, like women's shelters, even if you don't report the crime.
- Be informed of existing services** and referred to them when necessary.
- Protection**, including restraining orders for perpetrators.
- Be treated respectfully** and professionally by the authorities.

## Why reach out for help?

- Get **advice** about your situation, and about where to get help.
- Get support in **understanding the criminal justice system** and your rights as a victim.
- Be assisted in **reporting the crime**, if you wish to report.
- Get **protection** for you and your children.
- Get information about **safe accommodation**.
- Get **information** about social or other benefits you might be able to get, because of your situation.
- Get access to the help of a **medical professional** or counsellor for you or your child, if you need it.

Under EU law, your country has a duty to protect all victims of crime.



You have the RIGHT to:

## Report Crimes to the Police without Fear

- You have the right to report any mistreatment or violence against you to the police or other authorities.
- You have the right to make your complaint **in a language you understand**, or with help.

## Free, Confidential Assistance

- If you (and your child) are victim of domestic violence, you have the right to a **safe place** to stay.
- You have the right, if you need it, to free **counselling** that respects your privacy.
- You have the right to see a doctor or other **medical professional** if you have been injured.

## Receive information in a way you understand

You have the right to know:

- What kind of **help you can get** as a victim of crime.
- The ways you can receive **protection** from the perpetrator.
- Where you can go for legal and other kinds of **advice**, and whether you can get it for free.

## Protection from Further Victimisation

- You have the right to be protected from further abuse or violence.
- You have the right to have your need for protection evaluated by the authorities, based on your **individual circumstances**.
- You have the right to **ask the authorities to keep your abuser away from you** and your child, even if you did not report the crime to the police.

## Be Treated Respectfully

- You have the right to be treated in a professional and respectful way by the police and every official you are in contact with.
- You have the right to **make a complaint** if you are insulted, demeaned, treated disrespectfully, or mistreated by police or any other official you are in contact with.

## Where can I go for HELP?

To report violence or other crime  
**Police: 113**

Anonymous phone line:  
**080-1200**

**Shelters and Support for victims**

**Društvo za nenasilno komunikacijo**  
phone: 01 43 44 822,  
e-mail: info@društvo-dnk.si

**Društvo SOS telefon**  
e-mail: drustvo-sos@drustvo-sos.si  
web page: www.drustvo-sos.si

**Ženska svetovalnica**  
phone: 031 233 211, 01 25 11 602  
e-mail: zenska@svetovalnica.org

### More information

**Slovenska filantropija**  
phone: 01 43 01 288, 041 648 357  
e-mail: info@filantropija.org

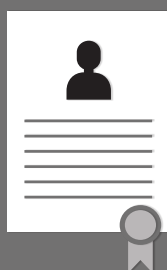
**Društvo Ključ**  
e-mail: info@društvo-kljuc.si

**Pravno-informacijski center nevladnih organizacij – PIC**  
phone: 01 52 11 888  
e-mail: pic@pic.si

**Inštitut za afriške študije**  
phone: 01 24 10 290  
web page: www.africanstudy.org

**Društvo Odnos**  
phone: 041 552 628 (Ljubljana)  
031 773 227 (Maribor)  
web page: odnos.si

The national laws of Slovenia protect you, too.



In Slovenia you have the RIGHT to:

In Slovenia you have the right to report any mistreatment or violence against you to the Police:



For assistance and support, contact NGOs listed at the end of brochure.

In Slovenia if you are a victim of domestic violence, you have the right to access a shelter, run by NGOs like **Društvo za nenasilno komunikacijo** and **Društvo SOS telefon**. If you need immediate shelter and support, call **Ženska svetovalnica**.

For more information, you can contact:

- Slovenska filantropija**
- Inštitut za afriške študije**
- Društvo Odnos**
- Pravno informacijski center nevladnih organizacij (PIC).**

In Slovenia you can get an interpreter through the police when you report violence.

In Slovenia, if you are a victim of domestic violence, you have the right to access protection, such as a restraining order.

If you are victim of trafficking in human beings or you have been forced to have sex in exchange for money or as a form of payment, you can turn to **Društvo Ključ**.

Please contact one of the NGOs listed at the end of brochure for more information.

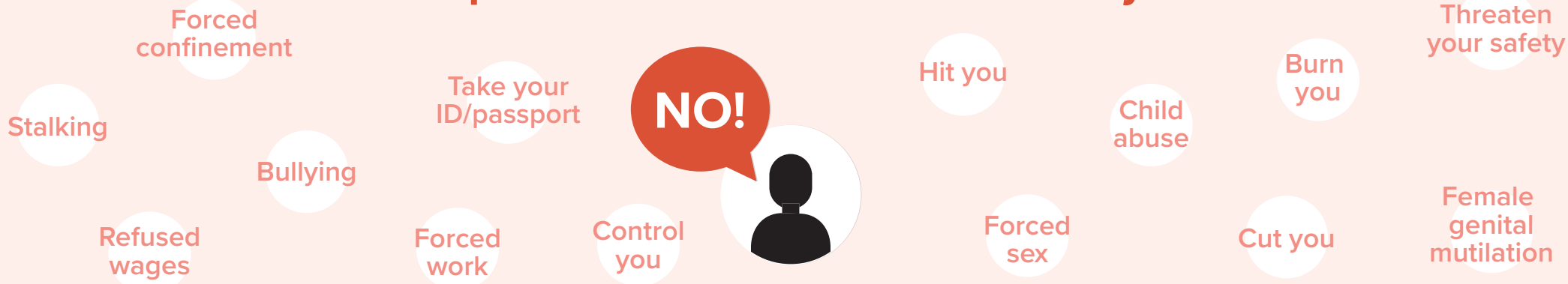
In Slovenia you can make a complaint against the police or other authorities for mistreatment, insults or disrespectful behaviour through the **Ombudsperson – defender of Human Rights**  
web page: www.varuh-rs.si  
phone: 080 15 30

Please contact one of the NGOs listed at the end of brochure for more information.

**Not all officials know or apply these laws. To ensure your safety, and to know all your options, please contact the NGOs listed for advice and support.**

# HAVE YOU BEEN VICTIM OF A CRIME?

## People are not allowed to mistreat you



# YOU HAVE RIGHTS



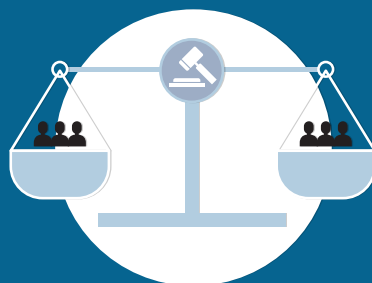
Advice



Protection for you and your family



Health



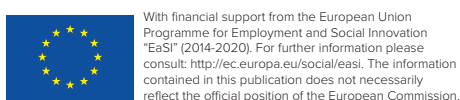
Justice



Safe Accomodation



With Support from:



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DRUŠTVO ZA NENASILNO KOMUNIKACIJO association for nonviolent communication

